Installing and Setting Up Your Ring Floodlight Cam
This is so exciting...

You are about to set up the world’s most advanced floodlight.

Start by watching the installation videos in the Ring app.

Next, read this manual and keep it handy during installation.

This manual is for informational purposes only. Working with electricity can be dangerous unless proper safety precautions are taken. If you are not comfortable or are inexperienced with the processes and tools described in this manual, we recommend that you hire a licensed electrician. If you are outside of North America, installation and wiring must be performed by a licensed electrician.
Before you begin
Check out all the stuff in the box.

Screwdriver
Use the screwdriver handle to tighten the cap nuts.

Phillips Bit
Use the Phillips bit for installing the mounting bracket

Mounting Bracket
Use this bracket to attach to your junction box to secure your Floodlight Cam.

These instructions assume you’re replacing an existing floodlight and/or have a junction box where Floodlight Cam can be mounted. If you don’t have a junction box, then you’ll need to hire an electrician to install one.

Bag o’ Screws
Find the right ones to attach the mounting bracket to your junction box without running to the hardware store.

Wire Nuts (3)
Use these to connect Floodlight Cam’s wires to your existing wires.

Cap Nuts (2)
Use these to secure your Floodlight Cam to the posts on the mounting bracket to complete the installation.

Hook
Hang your Floodlight Cam while connecting the wires.
How it all fits together

- Junction Box (not included)
- Mounting Bracket
- Bracket Screws
- Light Lock Collar
- Light Adjustment Knob
- Wire Nuts
- Mounting Posts
- Camera Lock Collar
- Screw Cap Nuts
- Motion Detector (for lights)
How installation height affects motion detection

When mounted at 9 feet off the ground, with the motion detector parallel to the ground, the motion sensor is optimized to detect human-sized objects at up to 30 feet.
Step 1 – Shut power off at the breaker

If you don’t know where your breaker is or how to turn off power to your floodlight circuit, consult with a licensed electrician.

WARNING: Risk of electrical shock

- Disconnect power at the fuse or circuit breaker before installing.
- Verify that the supply voltage is correct. Connect fixture to a 100 VAC~240 VAC 50/60 Hz power source.
- Properly ground fixture.
- Always follow code standards when installing wired connections.
- If you are outside of North America, installation and wiring must be performed by a licensed electrician

CAUTION: Risk of fire

- Do not install near combustible or flammable surfaces

NOTICE

- Do not connect this light fixture to a dimmer switch or timer.
Step 2 - Prep your Floodlight Cam for installation

A Loosen the knobs on the light fixtures to rotate them out of the way and allow access to the mounting screws.

B Rotate the camera 180 degrees since Floodlight Cam ships with the camera upside down on the fixture.

Do not remove your Floodlight Cam from the ball socket on the base.
Step 3 - Remove your existing floodlight

A With power off at the breaker, remove your existing floodlight from the junction box it’s attached to and disconnect the wires.

B If there is a bracket attached to your junction box, remove that as well.

Inspect your junction box to make sure water cannot get into it.

Floodlight Cam must be installed on a junction box. If you don’t have an existing junction box, you’ll need to hire a licensed electrician to install one. Also be sure to comply with your local building codes.
Step 4 - Install the mounting bracket

Install the mounting bracket with the two posts level with the ground (or level with your wall if mounting vertically on an overhang).

Make sure your existing wires come through the middle of the bracket.

Attach the bracket to your junction box using at least two screws.
Step 5 - Hang Floodlight Cam

Use the provided hook to hang Floodlight Cam from the bracket while connecting the wires.

A. Hook one end of the provided hook into one of the mounting holes on your Floodlight Cam.

B. Hook the other end into one of the holes in the bracket.
Step 6 - Connect the ground wire

The copper wire from Floodlight Cam is a ground.

Connect the ground wire to the green ground screw on the bracket and the existing ground wire inside your junction box.

Use one of the supplied wire nuts if necessary.

For safety and the proper operation of your Ring Floodlight Cam, the fixture must be properly grounded. If you’re not familiar with the methods for properly grounding this type of fixture, consult a licensed electrician.
Step 7 - Connect the power wires

The white wire on Floodlight Cam is a **neutral wire**. Use a wire nut to connect this wire to the white (or neutral) wire coming out of your junction box.

The black wire from Floodlight Cam is a **hot wire**. Connect this wire to the black (or hot) wire coming out of your junction box using another wire nut.

If you don’t have clearly colored black and white wires coming out of your junction box, consult with a licensed electrician.
Step 8 - Place Floodlight Cam on the bracket

Carefully push all the wires through the large opening in the bracket.

Align the mounting posts with the holes on Floodlight Cam and press together, securing the screw cap nuts with the orange screwdriver handle.
Step 9 - Restore power at the breaker

After restoring power, the lights will turn on and your Floodlight Cam will begin speaking to you to let you know it’s in setup mode.

Step 10 - Perform the in-app setup

In the Ring app, select Set Up a Device and follow the in-app instructions to connect Floodlight Cam to your Wi-Fi network.
Troubleshooting Tips

Floodlight Cam is not lighting up when I restore power.
See if there is a light switch controlling power to your floodlight fixture. If so, make sure it is switched on and stays switched on. If your fixture is connected to a timer, you’ll need to turn off the timer functionality.

Floodlight Cam lights up, but I can’t complete the in-app setup.
First, double check your Wi-Fi password, since this is the most common reason Floodlight Cam can’t complete setup.

Second, check the distance to your Wi-Fi router or access point. Installing Floodlight Cam too far from your access point may prevent setup from completing. In this case the installation of a Ring Chime Pro can help boost your WiFi signal and provide audible alerts from your Floodlight Cam and other Ring products.

Learn more at: ring.com/chime-pro